

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

COMPETITIVE PRODUCT PRICES
INBOUND PARCEL POST (AT UPU RATES)

Docket No. CP2022-35

**NOTICE OF THE UNITED STATES POSTAL SERVICE OF FILING
CHANGES IN RATES NOT OF GENERAL APPLICABILITY FOR
INBOUND PARCEL POST (AT UPU RATES),
AND APPLICATION FOR NON-PUBLIC TREATMENT**
(December 10, 2021)

The United States Postal Service (Postal Service) hereby gives notice of a change in rates not of general applicability for its Inbound Parcel Post (at Universal Postal Union (UPU) Rates) product; these rates would take effect January 1, 2022.

The Postal Regulatory Commission (Commission) previously determined that Inbound Air Parcel Post (at UPU Rates) is appropriately classified as a competitive product and that an initial review of the rates indicated compliance with statutory requirements.¹ On August 19, 2014, in PRC Order No. 2160, the Commission determined that Inbound Surface Parcel Post (at UPU Rates) also is appropriately classified as a competitive product and that an initial review of the rates indicated compliance with statutory requirements.² As part of the Order No. 2160, Inbound Air Parcel Post (at UPU Rates) and Inbound Surface Parcel Post (at UPU Rates) were merged into a single product identified as Inbound Parcel Post (at UPU Rates).

The Decision of the Governors of the United States Postal Service on the Establishment of Prices and Classifications for Domestic Competitive Agreements,

¹ PRC Order No. 362, Order Adding Inbound Air Parcel Post at UPU Rates to Competitive Product List, Docket Nos. MC2010-11 and CP2010-11, December 15, 2009, at 8-9.

² PRC Order No. 2160, Order Approving Product List Transfer, Docket No. MC2014-28, August 19, 2014, at 8.

Outbound International Competitive Agreements, Inbound International Competitive Agreements, and Other Non-published Competitive Rates (Governors' Decision No. 19-1), issued on February 7, 2019, authorized rates for, among other things, "other non-published competitive rates" that are "not of general applicability" and also "that are not embodied in contractual instruments." As in the past, this would include certain rates issued by operation of the Universal Postal Convention.

With this filing, the Postal Service notifies the Commission of changes to the rates for Inbound Parcel Post (at UPU Rates) that are intended to take effect January 1, 2022.³ This includes the Air Parcel and Surface Parcel rates within the Inbound Parcel Post (at UPU Rates) product. This is the same scenario for which the Commission favorably reviewed rates in effect for the periods beginning January 1, 2017, July 1, 2017, January 1, 2018, July 1, 2018, January 1, 2019, January 1, 2020, July 1, 2020, and January 1, 2021, in PRC Order Nos. 3716, 3985, 4308, 4655, 4933, 5385, 5564, and 5787, respectively.⁴

The Postal Service's unredacted rates and other supporting documents are being filed separately under seal with the Commission. The Postal Service's Application for Non-public Treatment of those materials is included with this Notice as Attachment 1. A redacted version of UPU International Bureau (IB) Circular No. 145 (dated September

³ This filing does not concern rates for ECOMPRO parcels.

⁴ See Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 3716, December 30, 2016; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 3985, June 29, 2017; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 4308, December 28, 2017; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 4655, June 20, 2018; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 4933, December 19, 2018; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 5385, December 31, 2019; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 5564, June 25, 2020; Order Acknowledging Changes in Prices for Inbound Parcel Post (at UPU Rates), PRC Order No. 5787, Dec. 22, 2020.

27, 2021) is included as Attachment 2.⁵ The provisional rates appear on page 11 of Attachment 2. A certification pursuant to 39 C.F.R. § 3035.105(c)(2) is included as Attachment 3. Redacted Postal Service data being used by the UPU to justify any bonus payments are included as Attachment 4; for reasons explained below, these data relate to the pre-pandemic performance period of August 2019 through January 2020.⁶ A copy of the Postal Service's submission to the UPU in support of an inflation-linked adjustment is included as Attachment 5. A redacted copy of Governors' Decision No. 19-1 is included as Attachment 6. A redacted copy of UPU IB Circular No. 148 (October 12, 2020) is included as Attachment 7.⁷ Redacted Excel versions of the supporting financial documentation also accompany this filing.

I. Explanation of Rates -- New UPU Rates for Inbound Parcel Post.

As noted above, Attachment 2 consists of UPU IB Circular No. 145 dated September 27, 2021, by which the UPU issued provisional rates for the Inbound Parcel Post (at UPU Rates) product to take effect on January 1, 2022. The UPU explained the provisional nature of those rates on the final page of that Circular (see page 23 of Attachment 2). Those are only provisional rates because, at its recent meeting during the last week of November, the UPU's Postal Operations Council (POC) decided that

⁵ The Application in Attachment 1 requests non-public treatment of the Postal Service's inbound rates and its related performance results. In these documents, the UPU also issued the inbound rates for other countries' postal operators and their related performance results. Those other countries' inbound rates and performance results (in Attachments 2 & 7) are redacted (even in the non-public versions of this filing) because they are not only sensitive business information of the foreign posts, but they are also irrelevant to this filing concerning the Postal Service's inbound rates.

⁶ The original UPU "6-Months Parcels Measurement Report" document includes 67 numbered pages. Attachment 4 to this Notice contains redacted pages displaying the Postal Service's inbound consolidated results and outbound consolidated results used to assess bonuses. Other pages and data not displayed in the attachment consist of other outbound data and non-consolidated data. Likewise, results from other countries' posts are irrelevant to this filing and this docket and are redacted (even in the non-public version) in Attachment 4.

⁷ This Attachment 7 is also a copy of what was marked as Attachment 2 in Docket No. CP2021-47.

those rates should be revised and re-issued in a new Circular during December (the new revised rates would still take effect on January 1, 2022).

Under the UPU's ordinary procedures, service performance during the six-month period of February 2021 through July 2021 would have served as the basis for adjusting the January 2022 parcel rates based on service performance bonuses. However, in light of the ongoing COVID-19 pandemic that continued to affect the performance of numerous postal operators during that six-month period as a force majeure event, the POC decided instead to base the January 2022 parcel rates on performance during the last six-month period prior to the pandemic (that is, the period from August 2019 through January 2020). That was the same performance period on which parcel rates were based for UPU rates taking effect in July 2020, January 2021, and July 2021.

The POC intends to revise and re-issue the January 2022 rates in a new Circular during December, but that new Circular has not yet been issued. Given the need for Commission review of the January 2022 rates prior to the end of December, the Postal Service is initially submitting the provisional rates from the September 2021 Circular, together with supporting financial workpapers showing the sufficiency of cost coverages based on those provisional rates. When the UPU issues its new Circular, the Postal Service intends promptly to file the revised inbound rates in this docket. The UPU's application of force majeure should mean that the Postal Service is eligible for increased performance bonuses in the calculation of its revised rates.⁸ In other words, the UPU's revised inbound rates in its forthcoming Circular should be higher than the

⁸ This is evident in a comparison of page 21 of Attachment 2 (the September 2021 Circular) with parallel page 21 of Attachment 7 (the latter was originally marked as Attachment 2 in Docket No. CP2021-47).

provisional rates appearing in the September Circular, resulting only in increased cost coverages compared to those based on the rates from that September Circular.

II. Application for Non-Public Treatment

The Postal Service maintains that certain portions of the Governors' Decision, the rates, the service feature and bonus data, and related financial information should remain confidential. The Postal Service provides its Application for Non-Public Treatment of materials filed under seal as Attachment 1.

III. Management Analysis

In PRC Order No. 2310, the Commission requested that the Postal Service provide an update to the Management Analysis supporting of the establishment of rates for Inbound Air Parcel Post (at UPU Rates) as requested in PRC Order No. 2102.

Specifically, the Commission requested in Order No. 2102 (at 6):

data and information concerning the Postal Service's submission of formal documentation to the UPU in support of an inflation-linked adjustment for the inward land rate it receives from other postal administrations and transmission of responses to the UPU survey to justify bonus payments; the date the UPU advises the United States that the inward land rate applicable to its inbound air parcels would be per item plus per kilo special drawing rights (SDRs); the inward land rate calculation for the pertinent year (or period); the SDR equivalent in U.S. dollars; and the estimated cost coverage for the pertinent calendar year.

In response, the Postal Service provides the following with respect to the successor Inbound Parcel Post (at UPU Rates) product:

- The Postal Service is transmitting (within redacted Attachment 4) the data being used by the UPU to justify any bonus payments. As explained above and as anticipated on the last page of the Circular distributing the provisional rates (page 23 of Attachment 2 to this Notice), the data relate to the period August 2019

through January 2020, rather than February 2021 through July 2021, due to the global pandemic.

- The Postal Service is transmitting (within Attachment 5) the Postal Service's submission to the UPU in support of an inflation-linked adjustment.
- The date that the UPU advised the United States of the provisional Inward Land Rates and the calculation⁹ for the pertinent period was September 27, 2021, as shown on page 1 of the UPU IB Circular accompanying this Notice as Attachment 2. As noted above, the Postal Service expects the UPU IB to issue a new Circular with the revised rates sometime in December, and the Postal Service intends to file that new Circular in this docket promptly after its issuance.
- The SDR conversion rate to U.S. dollars used for the cost coverage analysis was 1 SDR is equal to \$1.4008 USD.¹⁰
- The estimated cost coverage for the pertinent year is available in the attached financial information, based on the provisional rates; the cost coverage based on the forthcoming revised rates should be even higher. Even based on the provisional rates, the financial information show that the Inbound Parcel Post (at UPU Rates) product should cover its attributable costs, preclude the subsidization of competitive products by market dominant products, and not impair the ability of competitive products on the whole to cover an appropriate share of institutional costs.

⁹ The Inward Land Rates calculation is performed by the UPU based on data provided by the Postal Service. The UPU's calculation is explained on pages 1 & 23 of Attachment 2 and the introductory pages of Attachment 4.

¹⁰ This conversion rate is based on the publication of the SDR value by the International Monetary Fund (IMF) on November 30, 2021. The conversion rate at the time of settlement may vary based on the IMF value of the SDR at time of settlement.

In PRC Order No. 4933, for future filings for prices for Inbound Parcel Post (at UPU Rates), the Commission further directed the Postal Service to provide citations and copies of the relevant IB Circulars and updates to the inflation-linked adjustment. The Postal Service has provided these citations above and has included a copy of the IB Circular as Attachment 2 and the inflation-linked adjustment in Attachment 5.

IV. Conclusion

For the reasons discussed above, the Postal Service has established that the new rates for Inbound Parcel Post (at UPU Rates) will be in compliance with the requirements of 39 U.S.C. § 3633(a)(2) and 39 C.F.R. § 3035.107. Accordingly, the Postal Service respectfully submits that it has met its burden of providing notice to the Commission of changes in rates for the Inbound Parcel Post (at UPU Rates) product within the scope authorized under Governors' Decision 19-1, as required by 39 U.S.C. § 3632(b)(3), and requests favorable review of the UPU rates that will take effect on January 1, 2022.

Respectfully submitted,

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**APPLICATION OF THE UNITED STATES POSTAL SERVICE
FOR NON-PUBLIC TREATMENT OF MATERIALS**

In accordance with 39 C.F.R. § 3011, the United States Postal Service (Postal Service) hereby applies for non-public treatment of certain materials filed with the Commission in these dockets. The materials pertain to the establishment of prices and classifications not of general applicability for Inbound Parcel Post (at UPU Rates) established in Governors' Decision 19-1. The rates and supporting documents establishing compliance with 39 U.S.C. §§ 3632-3633 and 39 C.F.R. §§ 3035.105 and 3035.107 are being filed separately under seal with the Commission. Redacted copies of these materials are filed publicly, including redacted versions of supporting financial documentation filed as separate Excel documents.

The Postal Service hereby furnishes the justification required for this application by 39 C.F.R. § 3011.201(b) below.

(1) The rationale for claiming that the materials are non-public, including the specific statutory basis for the claim, and a statement justifying application of the provision(s);

The materials designated as non-public consist of information of a commercial nature that under good business practice would not be publicly disclosed. In the Postal Service's view, this information would be exempt from mandatory disclosure pursuant to 39 U.S.C. § 410(c)(2) and 5 U.S.C. § 552(b)(3) and (4).¹ Because the portions of the materials that the Postal Service is filing only under seal fall within the scope of

¹ In appropriate circumstances, the Commission may determine the appropriate level of confidentiality to be afforded to such information after weighing the nature and extent of the likely commercial injury to the Postal Service against the public interest in maintaining the financial transparency of a government establishment competing in commercial markets. 39 U.S.C. § 504(g)(3)(A). The Commission has indicated that "likely commercial injury" should be construed broadly to encompass other types of injury, such as harms to privacy, deliberative process, or law enforcement interests. PRC Order No. 194, Second Notice of Proposed Rulemaking to Establish a Procedure for According Appropriate Confidentiality, Docket No. RM2008-1, Mar. 20, 2009, at 11.

information not required to be publicly disclosed, the Postal Service asks the Commission to concur with its determination that these materials are exempt from public disclosure and grant its application for their non-public treatment.

(2) A statement of whether the submitter, any person other than the submitter, or both have a proprietary interest in the information contained within the nonpublic materials, and the identification(s) specified in paragraphs (b)(2)(i) through (iii) of this section (whichever is applicable). For purposes of this paragraph, identification means the name, phone number, and email address of an individual²

In the case of the UPU rates such as those at issue here, the Postal Service believes that the foreign postal operators whose governments are members of the UPU are third parties with a proprietary interest in the materials. Due to language and cultural differences as well as the sensitive nature of the Postal Service's rate relationship with the affected foreign postal operators, the Postal Service proposes that a designated Postal Service employee serve as the point of contact for any notices to the relevant postal operators. The Postal Service identifies as an appropriate contact person Peter Chandler, Manager, UPU Relations, International Postal Affairs. Mr. Chandler's phone number is (202) 268-5549, and his email address is peter.r.chandler@usps.gov.

² Section 3011.201(b)(2) further states the following:

(i) If the submitter has a proprietary interest in the information contained within the materials, identification of an individual designated by the submitter to accept actual notice of a motion related to the non-public materials or notice of the pendency of a subpoena or order requiring production of the materials.

(ii) If any person other than the submitter has a proprietary interest in the information contained within the materials, identification of each person who is known to have a proprietary interest in the information. If such an identification is sensitive or impracticable, an explanation shall be provided along with the identification of an individual designated by the submitter to provide notice to each affected person.

(iii) If both the submitter and any person other than the submitter have a proprietary interest in the information contained within the non-public materials, identification in accordance with both paragraphs (b)(2)(i) and (ii) of this section shall be provided. The submitter may designate the same individual to fulfill the requirements of paragraphs (b)(2)(i) and (ii) of this section.

Moreover, the Postal Service, in conjunction with the United States Department of State, requested that the Universal Postal Union (UPU) International Bureau (IB) issue a Circular notice to all countries and designated operators informing each of its rights under 39 C.F.R. § 3011.204. This notification was published by the IB in Circular No. 178 on November 8, 2021. Specifically, the notice informs all countries and UPU designated operators that the Postal Service will be regularly submitting certain business information to the Commission. The Circular includes information on how third parties may address any confidentiality concerns with the Commission. In addition, contact information for all UPU designated operators is available at the following link, which is incorporated by reference into the instant application:

http://pls.upu.int/pls/ap/addr_public.display_addr?p_language=AN.³

(3) A description of the materials claimed to be non-public in a manner that, without revealing the materials at issue, would allow a person to thoroughly evaluate the basis for the claim that they are non-public;

In connection with its Notice filed in these dockets, the Postal Service included its new rates, Governors' Decision No. 19-1, data on service features justifying its rate bonuses, and supporting documentation in the form of financial work papers. These materials were filed under seal, with redacted copies filed publicly.⁴ The Postal Service maintains that the redacted portions of the rate charts, data supporting bonuses and adjustments, Governors' Decision, and related financial information should remain confidential.

³ To the extent required, the Postal Service seeks a waiver from having to provide each foreign postal operator notice of these dockets. It is impractical to communicate with dozens of operators in multiple languages about this matter. Moreover, the volume of filings would overwhelm both the Postal Service and the applicable foreign postal operators with boilerplate notices.

⁴ The non-public versions of Attachments 2, 4, & 7 maintain redactions for data with respect to countries other than the United States; the rate and performance data for other countries are not relevant in this docket.

The redactions applied to the rate charts, bonus data, Governors' Decision, and related financial work papers protect commercially sensitive information such as rates, underlying costs and assumptions, performance data, pricing formulas, and cost coverage projections. To the extent practicable, the Postal Service has limited its redactions to the actual information it has determined to be exempt from disclosure under 5 U.S.C. § 552(b).

(4) Particular identification of the nature and extent of commercial harm alleged and the likelihood of such harm;

If the portions of the rate charts, service performance bonus and rate adjustment data, Governors' Decision No. 19-1, and related financial work papers that the Postal Service determined to be protected from disclosure due to their commercially sensitive nature were to be disclosed publicly, the Postal Service considers that it is quite likely that it would suffer commercial harm. Information about pricing and service performance is commercially sensitive, and the Postal Service does not believe that it would be disclosed under good business practices. Competitors could use the information to assess the rates charged by the Postal Service to foreign postal operators for any possible comparative vulnerabilities and focus sales and marketing efforts on those areas, to the detriment of the Postal Service. The Postal Service considers this to be a highly probable outcome that would result from public disclosure of the redacted material.

The financial work papers include specific information such as costs, projections of variables, and cost coverage. All of this information is highly confidential in the business world. If this information were made public, the Postal Service's competitors would have the advantage of being able to assess the Postal Service costs and pricing.

Thus, competitors would be able to take advantage of the information to offer lower pricing to customers (which can include foreign posts, which are not required to use the Postal Service for delivery of parcels destined to the United States), while subsidizing any losses with profits from other customers. Eventually, this could freeze the Postal Service out of the relevant inbound delivery services market. Additionally, foreign postal operators or other potential customers could use costing information to their advantage in negotiating the terms of their own agreements with the Postal Service. Given that these spreadsheets are filed in their native format, the Postal Service's assessment is that the likelihood that the information would be used in this way is great.

Potential customers (which can include foreign posts) could also deduce from the rates provided in the work papers whether additional margin for net profit exists. From this information, each foreign postal operator or customer could attempt to negotiate ever-decreasing prices, such that the Postal Service's ability to negotiate competitive yet financially sound rates would be compromised.

Competitors could also exploit the non-public service performance and rate adjustment data. Such information is commercially sensitive, as it may reveal the relative strengths and weaknesses of the Postal Service. Competitors would gain a competitive advantage that the Postal Service lacks, as it would not have access to the same type of data of those competitors.

Volume and price information included in the financial spreadsheets and in the UPU IB Circulars also consist of sensitive commercial information of foreign postal operators. Disclosure of such information could be used by competitors of a postal

operator to assess the operators' underlying market size and its costs, and thereby develop a benchmark for the development of a competitive alternative.

(5) At least one specific hypothetical, illustrative example of each alleged harm;

Harm: Public disclosure of information in the rate charts, Governors' Decision No. 19-1, or financial work papers would be used by competitors and customers to the detriment of the Postal Service.

Hypothetical: A competing package delivery service obtains a copy of the unredacted version of the rate charts, formulas (including as reflected in the Governors' Decision), and financial work papers from the Postal Regulatory Commission's website. It analyzes the data to determine what the Postal Service would have to charge its customers (which may include foreign posts) in order for the Postal Service to meet its minimum statutory obligations for cost coverage and contribution to institutional costs. The competing package delivery service then sets its own rates for products similar to what the Postal Service offers other posts under that threshold and markets its ability to guarantee to beat the Postal Service on price for inbound parcels. By sustaining this below-market strategy for a relatively short period of time, the competitor, or all of the Postal Service's competitors acting in a likewise fashion, would freeze the Postal Service out of the inbound parcel delivery market.

Harm: Public disclosure of information in the rate charts or financial work papers would be used by a foreign postal operator's competitors to its detriment.

Hypothetical: A competing international delivery service obtains a copy of the unredacted version of the financial work papers from the Postal Regulatory Commission's website. The competitor analyzes the work papers to assess a foreign postal operator's underlying costs and volumes for the corresponding products. The

competitor uses that information to assess the market potential and negotiate with U.S. customs brokers and freight companies to develop lower-cost alternatives.

Harm: Public disclosure of information in the Governors' Decision No. 19-1, including the Governors' internal deliberative bases for setting competitive prices, would be used by competitors to the detriment of the Postal Service.

Hypothetical: A competing package delivery service obtains a copy of the unredacted version of the Governors' Decision from the Postal Regulatory Commission's website, revealing the Postal Service's internal deliberative bases for setting certain specific prices for competitively classified products. Moreover, if the Commission were to compel such disclosure, it might also compel disclosure of other unredacted Governors' Decisions, past and future. The internal deliberative pricing processes that the Postal Service uses to establish its prices for competitive products can, and does, vary at different times and for different competitive products. If the Commission gave competitors access to that type of information, and indeed also to such information over time as the Governors' Decisions may change, that may harm the Postal Service commercially, and unfairly, as it does not have access to its competitors' similar information.

Harm: Public disclosure of the data pertaining to the Postal Service's service performance bonuses and rate adjustments could be used by its competitors to its competitive detriment.

Hypothetical: A competing international delivery service obtains a copy of the unredacted version of the service performance data from the Postal Regulatory Commission's website. The competitor passes this information along to its sales and

marketing functions. The competitor then uses this performance information to develop plans to compete more effectively against the Postal Service and/or to develop comparative advertising.

(6) The extent of protection from public disclosure deemed to be necessary;

The Postal Service maintains that the redacted portions of the materials filed non-publicly should be withheld from persons involved in competitive decision-making in the relevant market for inbound parcel delivery (including both private sector integrators and foreign postal operators), as well as their consultants and attorneys. Additionally, the Postal Service believes that foreign postal operators, as well as actual or potential customers of a postal operator for this or similar products should not be provided access to the non-public financial work papers.

(7) The length of time deemed necessary for the non-public materials to be protected from public disclosure with justification thereof; and

The Commission's regulations provide that non-public materials shall lose non-public status ten years after the date of filing with the Commission, unless otherwise provided by the Commission. 39 C.F.R. § 3011.401(a). However, because the Postal Service's relationships with customers often continue beyond ten years or decades, the Postal Service intends to oppose requests for disclosure of these materials pursuant to 39 C.F.R. § 3011.401(b-c).

(8) Any other factors or reasons relevant to support the application.

UPU inward land rates and UPU service performance data are not available publicly. Rather, they are circulated to postal operators and government ministries through UPU International Bureau circulars and accessible on a password-protected website. Hence, they are considered by postal operators to be commercially sensitive and confidential.

Dear Sir/Madam,

The purpose of this circular is to inform designated operators (DOs) of the inward land rates (ILRs) applicable from 1 January 2022 until 30 June 2022. You will find the list of ILRs in Annex 1. These ILRs are based on the validation of parcel service features as prescribed in articles 32-201 and 32-202 of the Convention Regulations, and Postal Operations Council resolution CEP 1/2021.1.

The 2022 ILRs are based on the number of service features provided by DOs, the achievement of performance targets, where relevant, and any requests for inflation adjustments submitted by DOs in accordance with the conditions stipulated in article 32-202 of the Convention Regulations, as verified by the International Bureau (IB).

DOs are reminded that the prerequisites for eligibility to receive bonus payments based on service features, provided in resolution CEP 1/2021.1, are as follows:

- compliance with the provisions in article 22 of the Convention relating to mandatory acceptance of liability for lost, rifled and damaged parcels;
- provision to the IB of a sample of the UPU standard S10 item identifier;
- compliance with the rule on mandatory use of the UPU standard S10 item identifier as defined in article 17-215.1 of the Convention Regulations;
- compliance with the condition of having an entry in the Parcel Post Compendium Online.

A DO that does not meet all prerequisites above receives only its base inward land rate (i.e. 71.4% of its 2004 inward land rates), plus any inflation-linked adjustment. The bonuses associated with the provision of parcel service features by individual DOs are outlined in Annex 2.

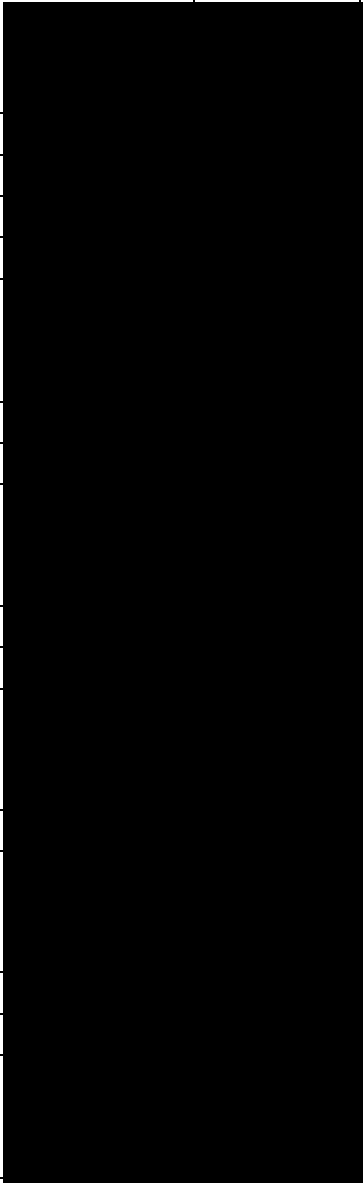
Any queries regarding the content of this circular should be sent to Mr Philippe Grondein (philippe.grondein@upu.int), Remuneration Implementation Expert, and copied to Mr Altamir Linhares, Remuneration Governance, Development and Integration Coordinator (altamir.linhares@upu.int).

Yours faithfully,

Siva Somasundram
Director of Policy, Regulation and Markets

Annex 1

Complete list of inward land rates effective from 1 January 2022

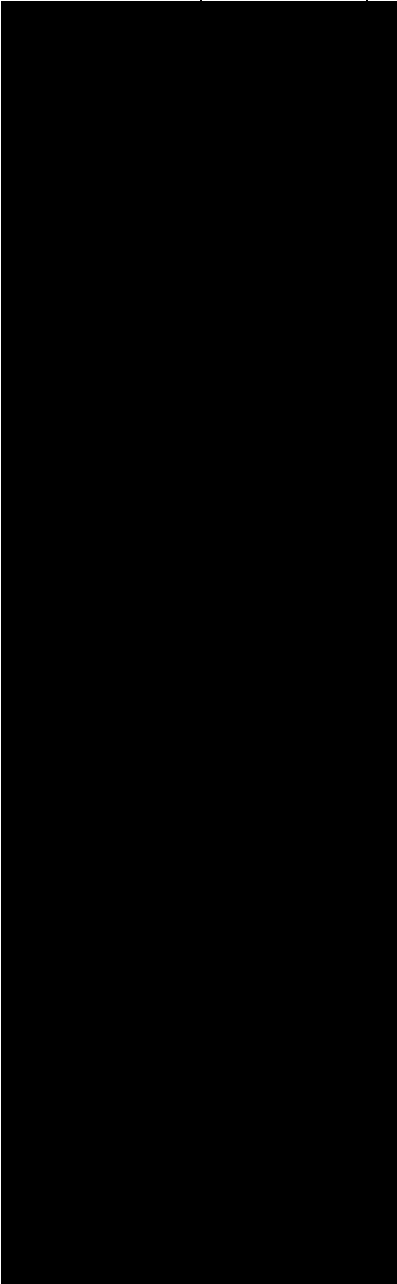
<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
AFA	Afghanistan – Surface parcels – Air parcels		
ALA	Albania		
DZA	Algeria		
AOA	Angola		
AGA	Antigua and Barbuda		
ARA	Argentina – Surface parcels – Air parcels		
AMA	Armenia		
AWA	Aruba		
AUA	Australia – Surface parcels – Air parcels		
ATA	Austria		
AZA	Azerbaijan		
BSA	Bahamas – Surface parcels – Air parcels		
BHA	Bahrain (Kingdom)		
BDA	Bangladesh – Surface parcels – Air parcels		
BBA	Barbados		
BYA	Belarus		
BEA	Belgium – Surface parcels – Air parcels		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
BZA	Belize		
BJA	Benin		
BTA	Bhutan		
BOA	Bolivia – Surface parcels – Air parcels		
BAA	Bosnia and Herzegovina (JP BH Pošta)		
QMA	Bosnia and Herzegovina (Pošte Srpske)		
QNA	Bosnia and Herzegovina (Mostar)		
BWA	Botswana		
BRA	Brazil		
BNA	Brunei Darussalam		
BGA	Bulgaria (Rep.)		
BFA	Burkina Faso		
BIA	Burundi		
KHA	Cambodia		
CMA	Cameroon		
CAA	Canada – Surface parcels – Air parcels		
CVA	Cape Verde – Surface parcels – Air parcels		
CFA	Central African Rep.		
TDA	Chad – Surface parcels – Air parcels		
CLA	Chile – Surface parcels – Air parcels		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
CNA	China (People's Rep.) – Surface parcels – Air parcels		
HKA	– Hong Kong, China		
MOA	– Macao, China		
COA	Colombia – Surface parcels – Air parcels		
KMA	Comoros		
CGA	Congo (Rep.)		
CRA	Costa Rica		
CIA	Côte d'Ivoire (Rep.)		
HRA	Croatia		
CUA	Cuba – Surface parcels – Air parcels		
CWA	Curaçao		
CYA	Cyprus		
CZA	Czech Rep.		
KPA	Dem. People's Rep. of Korea		
CDA	Dem. Rep. of the Congo		
DKA	Denmark		
DJA	Djibouti		
DMA	Dominica		
DOA	Dominican Republic		
ECA	Ecuador – Surface parcels – Air parcels		
EGA	Egypt – Surface parcels – Air parcels		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
SVA	El Salvador		
GQA	Equatorial Guinea		
ERA	Eritrea		
EEA	Estonia		
SZA	Eswatini		
ETA	Ethiopia		
FJA	Fiji		
FIA	Finland		
AXA	– Åland Islands		
FRA	France ¹		
PFA	– French Polynesia		
NCA	– New Caledonia		
WFA	– Wallis and Futuna Islands		
GAA	Gabon – Surface parcels – Air parcels		
GMA	Gambia		
GEA	Georgia		
DEA	Germany		
GHA	Ghana		
GRA	Greece		
GDA	Grenada		
GTA	Guatemala		
GNA	Guinea		
GWA	Guinea-Bissau		
GYA	Guyana – Surface parcels – Air parcels		


¹ [REDACTED]

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
HTA	Haiti		
HNA	Honduras (Rep.) – Surface parcels – Air parcels		
HUA	Hungary		
ISA	Iceland		
INA	India – Surface parcels – Air parcels		
IDA	Indonesia – Surface parcels – Air parcels		
IRA	Iran (Islamic Rep.) – Surface parcels – Air parcels		
IQA	Iraq		
IEA	Ireland		
ILA	Israel		
ITA	Italy		
JMA	Jamaica		
JPA	Japan		
JOA	Jordan		
KZA	Kazakhstan – Surface parcels – Air parcels		
KEA	Kenya		
KIA	Kiribati		
KRA	Korea (Rep.)		
KWA	Kuwait		
KGA	Kyrgyzstan		
LAA	Lao People's Dem. Rep.		

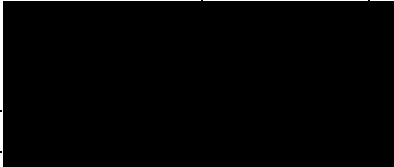
<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
LVA	Latvia		
LBA	Lebanon		
LSA	Lesotho		
LRA	Liberia		
LIA	Liechtenstein		
LTA	Lithuania		
LUA	Luxembourg		
MGA	Madagascar		
MWA	Malawi		
MYA	Malaysia		
MVA	Maldives		
MLA	Mali		
MTA	Malta		
MRA	Mauritania		
MUA	Mauritius		
MXA	Mexico – Surface parcels – Air parcels		
MDA	Moldova		
MNA	Mongolia		
MEA	Montenegro		
MAA	Morocco		
MZA	Mozambique – Surface parcels – Air parcels		
MMA	Myanmar – Surface parcels – Air parcels		
NAA	Namibia		
NRA	Nauru		
NPA	Nepal		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
NLA	Netherlands		
BQA	– Bonaire, Sint Eustatius and Saba		
NZA	New Zealand – Air parcels		
CKA	Cook Islands – Surface parcels – Air parcels		
NIA	Nicaragua		
NEA	Niger		
NGA	Nigeria		
MKA	North Macedonia		
NOA	Norway		
OMA	Oman		
PKA	Pakistan – Surface parcels – Air parcels		
PSA	Palestine		
PAA	Panama (Rep.)		
PGA	Papua New Guinea		
PYA	Paraguay – Surface parcels – Air parcels		
PEA	Peru – Surface parcels – Air parcels		
PHA	Philippines – Surface parcels – Air parcels		
PLA	Poland		
PTA	Portugal		
QAA	Qatar		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
ROA	Romania – Surface parcels – Air parcels		
RUA	Russian Federation – Surface parcels – Air parcels		
RWA	Rwanda		
KNA	Saint Christopher (St Kitts) and Nevis		
LCA	Saint Lucia		
VCA	Saint Vincent and the Grenadines		
WSA	Samoa		
STA	Sao Tome and Principe		
SAA	Saudi Arabia – Air parcels		
SNA	Senegal		
RSA	Serbia		
SCA	Seychelles		
SLA	Sierra Leone		
SGA	Singapore		
SXA	Sint Maarten		
SKA	Slovakia		
SIA	Slovenia		
SBA	Solomon Islands		
SOA	Somalia		
ZAA	South Africa – Surface parcels – Air parcels		
SSA	South Sudan		
ESA	Spain		
LKA	Sri Lanka		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
LYA	State of Libya – Surface parcels – Air parcels		
SDA	Sudan – Surface parcels – Air parcels		
SRA	Suriname		
SEA	Sweden		
CHA	Switzerland		
SYA	Syrian Arab Rep.		
TJA	Tajikistan		
TZA	Tanzania (United Rep.)		
THA	Thailand – Surface parcels – Air parcels		
TLA	Timor-Leste (Dem. Rep.)		
TGA	Togo		
TOA	Tonga (including Niuafo'ou)		
TTA	Trinidad and Tobago		
TNA	Tunisia		
TRA	Turkey – Surface parcels – Air parcels		
TMA	Turkmenistan		
TVA	Tuvalu		
UGA	Uganda		
UAA	Ukraine		
AEA	United Arab Emirates		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
GBA	United Kingdom		
AIA	– Anguilla		
ACA	– Ascension		
BMA	– Bermuda		
VGA	– British Virgin Islands		
KYA	– Cayman Islands		
FKA	– Falkland Islands (Malvinas)		
GIA	– Gibraltar		
JEA	– Jersey		
MSA	– Montserrat		
PNA	– Pitcairn Islands		
SHA	– St Helena		
TAA	– Tristan da Cunha		
TCA	– Turks and Caicos Islands		
USA	United States of America – Surface parcels – Air parcels		
UYA	Uruguay		
UZA	Uzbekistan		
VUA	Vanuatu		
VAA	Vatican		
VEA	Venezuela (Bolivarian Rep.) – Surface parcels – Air parcels		
VNA	Viet Nam – Surface parcels – Air parcels		
YEA	Yemen – Surface parcels – Air parcels		

<i>Code</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
ZMA	Zambia – Surface parcels – Air parcels		
ZWA	Zimbabwe		

Parcel service features provided by designated operators (for a complete description of the service features, see article 32-201 of the Convention Regulations)

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
AFA	Afghanistan											
ALA	Albania											
DZA	Algeria											
AOA	Angola											
AGA	Antigua and Barbuda ²											
ARA	Argentina											
AMA	Armenia											
AWA	Aruba											
AUA	Australia											
ATA	Austria											
AZA	Azerbaijan											
BSA	Bahamas											
BHA	Bahrain (Kingdom)											
BDA	Bangladesh											
BBA	Barbados											
BYA	Belarus											
BEA	Belgium											
BZA	Belize											
BJA	Benin											
BTA	Bhutan											
BOA	Bolivia											

PRC Docket No. CP2022-30

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
BAA	Bosnia and Herzegovina (JP BH Pošta)											
QMA	Bosnia and Herzegovina (Pošte Srpske)											
QNA	Bosnia and Herzegovina (Mostar)											
BWA	Botswana											
BRA	Brazil											
BNA	Brunei Darussalam											
BGA	Bulgaria (Rep.)											
BFA	Burkina Faso											
BIA	Burundi											
KHA	Cambodia											
CMA	Cameroon											
CAA	Canada											
CVA	Cape Verde											
CFA	Central African Rep.											
TDA	Chad											
CLA	Chile											
CNA	China (People's Rep.)											
HKA	– Hong Kong, China											
MOA	– Macao, China											
COA	Colombia											
KMA	Comoros											

PRC Docket No. CP 2022-3

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
				Eligible for bonus	Bonus (max. 11%)							
CGA	Congo (Rep.)											
CRA	Costa Rica											
CIA	Côte d'Ivoire (Rep.)											
HRA	Croatia											
CUA	Cuba											
CWA	Curaçao											
CYA	Cyprus											
CZA	Czech Rep.											
KPA	Dem. People's Rep. of Korea ³											
CDA	Dem. Rep. of the Congo											
DKA	Denmark											
DJA	Djibouti											
DMA	Dominica											
DOA	Dominican Republic											
ECA	Ecuador											
EGA	Egypt											
SVA	El Salvador											
GQA	Equatorial Guinea ⁴											
ERA	Eritrea											
EEA	Estonia											
SZA	Eswatini											
ETA	Ethiopia											
FJA	Fiji											

PRC Docket No. CP 2022-3

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
FIA	Finland											
AXA	– Åland Islands ⁵											
FRA	France ⁶											
PFA	– French Polynesia											
NCA	– New Caledonia											
WFA	– Wallis and Futuna Islands ⁷											
GAA	Gabon											
GMA	Gambia											
GEA	Georgia											
DEA	Germany											
GHA	Ghana											
GRA	Greece											
GDA	Grenada											
GTA	Guatemala											
GNA	Guinea											
GWA	Guinea-Bissau ⁸											
GYA	Guyana											
HTA	Haiti											
HNA	Honduras (Rep.) ⁹											
HUA	Hungary											
ISA	Iceland											

⁵ [REDACTED]

⁶ [REDACTED]

⁷ [REDACTED]

⁸ [REDACTED]

⁹ [REDACTED]

PRC Docket No. CP2022-34

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
				Eligible for bonus	Bonus (max. 11%)							
INA	India											
IDA	Indonesia											
IRA	Iran (Islamic Rep.)											
IQA	Iraq											
IEA	Ireland											
ILA	Israel											
ITA	Italy											
JMA	Jamaica											
JPA	Japan											
JOA	Jordan											
KZA	Kazakhstan (Kazpost)											
KEA	Kenya											
KIA	Kiribati											
KRA	Korea (Rep.)											
KWA	Kuwait											
KGA	Kyrgyzstan											
LAA	Lao People's Dem. Rep.											
LVA	Latvia											
LBA	Lebanon											
LSA	Lesotho											
LRA	Liberia											
LIA	Liechtenstein											
LTA	Lithuania											
LUA	Luxembourg											
MGA	Madagascar											
MWA	Malawi											
MYA	Malaysia											

PRC Docket No. CP 2022-34

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
				Eligible for bonus	Bonus (max. 11%)							
MVA	Maldives											
MLA	Mali											
MTA	Malta											
MRA	Mauritania											
MUA	Mauritius											
MXA	Mexico											
MDA	Moldova											
MNA	Mongolia											
MEA	Montenegro											
MAA	Morocco											
MZA	Mozambique											
MMA	Myanmar											
NAA	Namibia											
NRA	Nauru											
NPA	Nepal											
NLA	Netherlands											
BQA	– Bonaire, Sint Eustatius and Saba											
NZA	New Zealand											
CKA	– Cook Islands											
NIA	Nicaragua											
NEA	Niger											
NGA	Nigeria											
MKA	North Macedonia											
NOA	Norway											
OMA	Oman											
PKA	Pakistan											
PSA	Palestine											

PRG Docket No. CP2022-3

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
PAA	Panama (Rep.)											
PGA	Papua New Guinea											
PYA	Paraguay											
PEA	Peru											
PHA	Philippines											
PLA	Poland											
PTA	Portugal											
QAA	Qatar											
ROA	Romania											
RUA	Russian Federation											
RWA	Rwanda											
KNA	Saint Christopher (St Kitts) and Nevis											
LCA	Saint Lucia											
VCA	Saint Vincent and the Grenadines											
WSA	Samoa											
STA	Sao Tome and Principe											
SAA	Saudi Arabia											
SNA	Senegal											
RSA	Serbia											
SCA	Seychelles											
SLA	Sierra Leone											
SGA	Singapore											
SXA	Sint Maarten											
SKA	Slovakia											

PRC Docket No. CP2022-34

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
				Eligible for bonus	Bonus (max. 11%)							
SIA	Slovenia											
SBA	Solomon Islands											
SOA	Somalia ¹⁰											
ZAA	South Africa											
SSA	South Sudan											
ESA	Spain											
LKA	Sri Lanka											
LYA	State of Libya											
SDA	Sudan											
SRA	Suriname											
SEA	Sweden											
CHA	Switzerland											
SYA	Syrian Arab Rep.											
TJA	Tajikistan											
TZA	Tanzania (United Rep.)											
THA	Thailand											
TLA	Timor-Leste (Dem. Rep.)											
TGA	Togo											
TOA	Tonga (including Niuafu’ou)											
TTA	Trinidad and Tobago											
TNA	Tunisia											
TRA	Turkey											
TMA	Turkmenistan											
TVA	Tuvalu											

PRC Docket No. CP2022-30

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
UGA	Uganda											
UAA	Ukraine											
AEA	United Arab Emirates											
GBA	United Kingdom											
AIA	– Anguilla											
ACA	– Ascension											
BMA	– Bermuda											
VGA	– British Virgin Islands											
KYA	– Cayman Islands											
FKA	– Falkland Islands (Malvinas)											
GIA	– Gibraltar											
JEA	– Jersey											
MSA	– Montserrat											
PNA	– Pitcairn Islands ¹¹											
SHA	– St Helena											
TAA	– Tristan da Cunha ¹²											
TCA	– Turks and Caicos Islands ¹³											
USA	United States of America											

¹¹ [REDACTED]

¹² [REDACTED]

¹³ [REDACTED]

PRC Docket No. CP 2022-3

Code	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
				Eligible for bonus	Bonus (max. 11%)							
UYA	Uruguay											
UZA	Uzbekistan											
VUA	Vanuatu											
VAA	Vatican											
VEA	Venezuela (Bolivarian Rep.)											
VNA	Viet Nam											
YEA	Yemen											
ZMA	Zambia											
ZWA	Zimbabwe											

Note

Handling of force majeure cases resulting from the COVID-19 pandemic in relation to parcel-post items

Because of the ongoing global situation caused by the COVID-19 pandemic, the IB has received requests of force majeure cases from DOs of various member countries. A significant number of the force majeure cases invoked in 2020 are still open, preventing DOs from fulfilling their obligations in relation to quality of service or performance for reasons beyond their control and not attributable to any act or failure on the part of the DO.

The International Bureau has reviewed the force majeure cases linked to the quality-linked remuneration scheme for parcel-post items for the six-month performance reporting period from February 2021 to July 2021. It appears from the IB's preliminary review that 88 DOs would qualify to have the affected items excluded from the measurement for the whole or part of that reporting period. Consequently, their respective reports would not contain enough results, and subsequent calculation of the ILR bonuses would not be possible. Items presumed to have been affected by force majeure have not yet been excluded from the reports for the DOs that have made such requests during the reporting period.

The Co-Chairs of Committee 2 of the Postal Operations Council (POC) will submit a report containing recommendations on how to deal with the affected items and the consequential performance reports of those affected DOs for a decision by the POC Plenary at its November 2021 session (S0). It will be proposed that, for the February 2021 to July 2021 performance reporting period, if the whole period is affected, the ILR bonuses be based on the reporting period prior to the pandemic (August 2019 to January 2020). These results would apply to ILRs from January to June 2022. If the POC so decides at S0, the IB will rerun and publish the final performance reports in time for the ILR bonuses to be recalculated and the final ILRs to be republished by the end of this year, before the ILRs come into effect.

Certification of Prices for Inbound Parcel Post (at UPU Rates)

I, Karen Meehan, Director of International Pricing and Financial Reporting, United States Postal Service, am familiar with the prices for Inbound Parcel Post (at UPU Rates). The prices were established by the Decision of the Governors of the United States Postal Service on the Establishment of Prices and Classifications for Domestic Competitive Agreements, Outbound International Competitive Agreements, Inbound International Competitive Agreements, and Other Non-Published Competitive Rates, issued February 7, 2019 (Governors' Decision No. 19-1).

I hereby certify that the data submitted in support of these prices are accurate and that the numerical revenue and cost values underlying the prices for Inbound Parcel Post (at UPU Rates) are the appropriate data to use in the formulas and represent the best available information. With these new prices, Inbound Parcel Post (at UPU Rates) and competitive products in total will comply with 39 U.S.C. § 3633(a). The prices demonstrate that Inbound Parcel Post (at UPU Rates) should cover their attributable costs and preclude the subsidization of competitive products by market-dominant products. International competitive mail accounts for a relatively small percentage of the total contribution by all competitive products. Contribution from Inbound Parcel Post (at UPU Rates) should be even smaller. Inbound Parcel Post (at UPU Rates) should not impair the ability of competitive products on the whole to cover an appropriate share of institutional costs.

Karen Meehan

Digitally signed by Karen
Meehan
Date: 2021.12.10 10:51:55
-05'00'

Karen Meehan

12/10/2021

Date

Dear All (Veuillez voir ci-après la version en français du présent message),

Please find attached the six-month Parcels Performance Measurement Report which is used for the assessment of the 1 July 2020 inward land rates in relation to the eligibility of individual designated operators to receive the bonuses associated with track and trace and IBIS. The enclosed reports covers the period from 1 August 2019 to 31 January 2020. The Consolidated "Inbound Performance Report" and the Consolidated "Outbound Performance report" are used to assess operators' eligibility to receive bonuses for 1 July 2020 ILRs as follows:

	ILR BONUS SYSTEM FOR 2020			
	Performance indicators related with EMC, EMD events	Performance indicators related with EDB, EME and EDC events	Performance indicators related with PREDES and RESDES messages	Performance indicators related with EDH, EMH and EMI events
Operational definition	<p>The percentage of items which received an EMC event against the number of items for which an EMD event was sent by the destination operators: EMC over EMD - Outbound ratio.</p> <p>The percentage of items which received an EMD event against the number of items for which an EMC event was sent by the origin operator: EMD over EMC - Inbound ratio.</p> <p>Transmission EMC and EMD events</p>	<p>Items returned from import customs (EDC) as % of items previously presented to or held by import Customs: EDC over EDB or EME.</p> <p>Transmission of EDC events.</p>	<p>Dispatches to an individual operator for which a response to dispatch (RESDES) was provided as % of all dispatches for which a pre-advice of dispatch (PREDES) was sent.</p> <p>RESDES over PREDES *****</p> <p>Transmission of PREDES and RESDES messages.¹</p>	<p>The percentage of items which received an EDH, EMH and/or EMI event against the number of items received (and scanned EMD) at the inward OE.</p> <p>EDH or EMH or EMI over EMD</p> <p>Transmission of EDH, EMH, EMI events²</p>
Performance targets	<p><u>Related to EMC events</u> Minimum ratios of 80%:</p> <ul style="list-style-type: none"> - EMC over EMD; - EMC transmitted within 24 elapsed hours; <p><u>Related to EMD events</u> Minimum ratios of 60%:</p> <ul style="list-style-type: none"> - EMD over EMC; - EMD transmitted within 24 elapsed hours 	<p>Minimum ratio of 80%:</p> <ul style="list-style-type: none"> - EDC over EDB or EME events. - EDC transmitted within 24 elapsed hours 	<p>1. Minimum number of partners receiving PREDES messages: 5</p> <p>2. Minimum RESDES over PREDES ratio: 80%</p> <p>2.1 PREDES messages transmitted within 24 elapsed hours.</p> <p>2.2 RESDES messages transmitted within 24 elapsed hours.</p>	<p>Minimum range ratio from 80% to 90%:</p> <ul style="list-style-type: none"> - EMH/EMI over EMD events; - EDH/EMH/EMI transmitted within 48 hours of the event time and date

¹ Since 1 February 2016 the use of PREDES (version 2.1 or later) and RESDES (version 1.1 or later) is mandatory according to Regulations article 17-216.2. Therefore, only PREDES 2.1 or later and RESDES 1.1 or later messages are considered in the six-month Parcels Performance Measurement Report.

² The use of EMSEVT v3.0 is mandatory for parcels according to Regulations article 17-216.1 since 1 January 2018 and is implemented in all parcels performance reports since 1 February 2018.

Bonus percentage	2% for EMC 2% for EMD	5%	5%	1% for 80% Perf. 6% for 85% Perf. 2% for 81% Perf. 7% for 86% Perf. 3% for 82% Perf. 8% for 87% Perf. 4% for 83% Perf. 9% for 88% Perf 5% for 84% Perf. 10% for 89% Perf 11% for 90% Perf. or higher
References to the Regulations	Res CEP 3/2019.1; Regs Articles: 17-216.1.1; 17-217; 17-218.1.1; 32-201.4.1.1.1; 32-201.4.1.1.2.	Res CEP 3/2019.1; Regs Articles: 17-216.1.1; 17-217; 32-201.4.1.2.	Res CEP 3/2019.1; Regs Articles: 17-216.2; 17-217.2; 32-201.4.1.3.	Res CEP 3/2019.1; Regs Articles: 17-216.1.1; 17-217; 17-218.1.2; 32-201.4.1.1.3.

In addition, you will also find enclosed the Internet-based Inquiry System (IBIS) six-month report. This report is used by the International Bureau to assess operators' eligibility to receive the total of 5% bonus associated with the use of IBIS as defined in Regulations Articles 21-003.7 and 32-201.4.4:

- 3% for achieving the target of 90% on-time responses to inquiries.
- 1% for opening requests received (within a maximum average time of 16 working hours).
- 1% for opening replies received (within a maximum average time of 16 working hours).

For further information on these reports, please contact: parcels@upu.int

However, if you received this report in error, please inform the PTC helpdesk, ptc.support@upu.int.

Best regards,

Quality Improvement Programme Team

Period: August 2019 - January 2020

Explanation of measurements:

The reports show the measured performance of all parcels (Air, Surface and SAL) for the specified period and cover the EDI data received by the International Post Corporation (IPC) and the UPU Postal Technology Centre (PTC) by the 10th day of the following month. The measurement of performance is item specific (events relate to the same parcel) so as to avoid double counting of scanned events. For detailed information on the parcel measurement reports, a Guide to the Parcels reports is available at the UPU website: <http://www.upu.int/en/activities/parcels/publications.html>

Since the transportation for Surface and SAL parcels can take a considerable amount of time, the calculations of cross-border ratios use a special algorithm that also takes into account data in respect of all items despatched from outward office of exchange (Event EMC) or other outbound events – EMA or EMB) from the previous two months. This is to allow sufficient time for all the information concerned to be captured into the database. Under such circumstances, the calculation of the following two ratios is not item specific:

- Items arriving at inward office of exchange (Event EMD) as a percentage of parcels despatched from outward office of exchange (Event EMC)
- Items made available at collection point for pick-up (by recipient), or attempted/unsuccessfully delivered or finally delivered (Events EDH, EMH or EMI) as a percentage of parcels
- items with a scanned EMD event as a percentage of parcels sent by the originating operator during the selected month (Events EMA, EMB, or EMC)

The performance reports comprise the following four sets of reports:

- All Operators Inbound Performance Report: Your inbound performance compared to your partners' inbound performance.
- All Operators Outbound Performance Report: Your outbound performance compared to your partners' outbound performance.
- Outbound Item Report: (each Delivery Operator's performance on parcels sent from the Originating Operator) – This report shows how other operators perform for parcels originated from your country.
- Inbound Item Report: (The Delivery Operator's performance on parcels received from each Originating Operator) – This report shows how you perform for parcels received from other countries.

Each set of these reports is made up of the following four separate reports to show the performance of the different categories of parcels:

- Consolidated Report (All parcels)
- Air (Priority) Report
- Surface/SAL Report
- Report on Parcels with no PREDES V2.1 information (It is not possible to identify whether these parcels are Air [Priority] or Surface/SAL parcels)

The separate reports for Air (Priority) and Surface/SAL parcels can only be produced for those operators that transmit PREDES V2.1 messages.

Measurable events and messages*:

The events measured in the reports include:

- | | |
|-----------|--|
| Event EMA | - Posting / Collection |
| Event EMB | - Arrival at outward office of exchange |
| Event EMC | - Departure from outward office of exchange |
| Event EMD | - Arrival at inward office of exchange |
| Event EDB | Item presented to import Customs |
| Event EME | - Item held by Customs |
| Event EDC | - Item returned from import Customs |
| Event EMH | - Attempted/Unsuccessful (physical) delivery |
| Event EMI | - Final delivery |

- | | |
|-----------|---|
| Event EMJ | - Arrival at transit office of exchange |
| Event EMK | - Departure from transit office of exchange |

The messages measured in the reports include:

- | | |
|-------------|---|
| PREDES V2.1 | - pre-advice of despatch prepared |
| RESDES V1.1 | - administration confirmation of despatch receipt |

* All item level tracking information are mandatory and based on EMSEVT V3 (Article 16-216)

Performance Reports:

1. All Operators Inbound Performance Report

This set of reports show the aggregated performance of all operators in processing all their inbound parcels.

The percentage figures are calculated based on the number of parcels with a particular event over the same parcels with another event. The performance results include:

Scanning performance (%)

- Event EMD over items sent*. Minimum performance targets are approved by POC (refer to Parcel Post Manual). An item is considered sent if it has one of the outbound EMSEVT events: EMA, EMB or EMC transmitted.
- Event EMD over Event EMC*. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDC over Event EDB or EME. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDH or EMH or EMI over Event EMC*
- Event EDH or EMH or EMI over Event EMD. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EMI over Event EMD
- Event EDH or EMH no EMI over Event EMD
- Event EMK over Event EMJ
- RESDES V1.1 over PREDES V2.1. Minimum performance targets are approved by POC (refer to Parcel Post Manual).

Transmission (%) – Event scans

- Event EMD transmitted within 24 hours
- Event EDH or EMH or EMI transmitted within 48 hours
- Event EDC transmitted within 24 hours
- RESDES messages transmitted within 24 hours

Delivery performance (%) – Time between EMD and EDH/EMH/EMI

- Percentage of parcels taking between 2 to 10 or more calendar days for delivery, excluding the time parcels are held in Customs. The data shown are cumulative figures.
- No delivery information - Percentage of parcels that do not have Event EDH or EMH or EMI
- Out of sequence - Percentage of parcels with scan events that are not in chronological order. These items are excluded from the performance calculation.

Note:

* The interpretation of possible results for this ratio are:

- When the result is less than 100%, the Delivery Operator is not capturing all its inbound parcels
- When the result is equal to 100%, the Delivery Operator is capturing all its inbound parcels
- When the result is more than 100%, the Originating Operator is not capturing all its outbound parcels

2. All Operators Outbound Performance Report

This set of reports shows the aggregated performance of all operators in processing their outbound parcels.

The percentage figures are calculated based on the number of parcels with a particular event over the same parcels with another event. The performance results include:

Scanning performance (%)

- Event EMC over items received. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EMC over EMD. Minimum performance targets are approved by POC (refer to Parcel Post Manual).

Transmission (%) – Event scans

- Event EMA transmitted within 24 hours
- Event EMB transmitted within 24 hours
- Event EMC transmitted within 24 hours
- PREDES messages transmitted within 24 hours

3. Inbound Item Report

This set of reports shows the performance of the Delivery Operator on parcels from each Originating Operator. This includes:

Parcels with events received by Delivery Operator

- Number of parcels received from each Originating Operator (based on Events EMA, EMB and EMC)
- Number of parcels received from each Originating Operator with information on:
 - Event EMA
 - Event EMB
 - Event EMC

Parcels with events sent to partners

- Number of parcels from each Originating Operator arriving at the inward OE (based on Events EMD to EMI)
- Number of parcels processed by the Delivery Operator with information on:
 - Event EMD
 - Event EDB
 - Event EME
 - Event EDC
 - Event EDH
 - Event EMH
 - Event EMI

Scanning performance (%)

- Event EMD over items sent*. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDB or EME over Event EMD
- Event EDC over Event EDB or EME. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDH or EMH or EMI over Event EMD. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDH or EMH no EMI over Event EMD

Delivery performance (%) – Time between EMD and EDH/EMH/EMI

- Percentage of parcels taking between 2 to 10 or more calendar days for delivery, including the time parcels are held in Customs. The data shown are cumulative figures.

No information - No delivery information

- Number of parcels with no attempted or final delivery information or were not made available at collection point for pick-up (by recipient)

Note:

* **The interpretation of possible results for this ratio are**

- **When the result is less than 100%, the Delivery Operator is not capturing all its inbound parcels**

- **When the result is equal to 100%, the Delivery Operator is capturing all its inbound parcels**
- **When the result is more than 100%, the Originating Operator is not capturing all its inbound parcels**

4. Outbound Item Report

This set of reports show the performance of each Delivery Operator on parcels from the Originating Operator. This includes:

Parcels with events sent by Originating Operator

- Number of parcels sent to each Delivery Operator (based on Events EMA, EMB and EMC)
- Number of parcels sent to each Delivery Operator with information on:
 - Event EMA
 - Event EMB
 - Event EMC

Parcels with events received from partners

- Number of parcels arriving at the inward OE of the Delivery Operator (based on Events EMD to EMI)
- Number of parcels processed by the Delivery Operator with information on:
 - Event EMD
 - Event EDB
 - Event EME
 - Event EDC
 - Event EDH
 - Event EMH
 - Event EMI

Scanning performance (%)

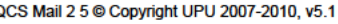
- Event EMD over items sent*. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDB or EME over Event EMD
- Event EDC over Event EDB or EME. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDH or EMH or EMI over Event EMD. Minimum performance targets are approved by POC (refer to Parcel Post Manual).
- Event EDH or EMH no EMI over Event EMD

Delivery performance (%) – Time between EMD and EDH/EMH/EMI

- Percentage of parcels taking between 2 to 10 or more calendar days for delivery, excluding the time parcels are held in Customs. The data shown are cumulative figures.

No information - No delivery information

- Number of parcels with no attempted or final delivery information or were not made available at collection point for pick-up (by recipient)



(Prepared by the Universal Postal Union)

All Operators

2020-02-17 14:01 (UTC/GMT)

Consolidated	Scanning performance (%)									Transmission (%)				Messages	Delivery performance (%)									
															Event scans								RESDES partners	Time between EMD and EDH/EMH/EMI (in calendar days)
Delivery Operator	EMD/ items sent*	EMD/ EMC*	EDC/ EDB or EME	EDH or EMH or EMI /EMC*	EDH or EMH or EMI / EMD	EMI/ EMD	EDH or EMH no EMI /EMD	EMK/ EMJ	RESDES over PREDES	EMD < 24hrs	EDH or EMH or EMI < 48hrs	EDC < 24hrs	RESDES < 24hrs	No. of RESDES partners	< 2 days	< 3 days	< 4 days	< 5 days	< 6 days	< 7 days	<10 days	>10 days		No deliv. info.
SNA																								
SOA																								
SRA																								
STA																								
SVA																								
SXA																								
SYA																								
SZA																								
TCA																								
TDA																								
TGA																								
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TMA																								
TNA																								
TOA																								
TRA																								
TTA																								
TVA																								
TZA																								
UAA																								
UGA																								
USA																								
UYA																								
UZA																								
VAA																								
VCA																								



6-Months Parcels Measurement Reports

Attachment 4 to Postal Service Notice dated December 10, 2021; PRC Docket No. CP2022-35

Inbound Outbound Performance Report

All Operators

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(Prepared by the Universal Postal Union)

2020-02-17 14:01 (UTC/GMT)

Outbound Performance Report, August 2019 - January 2020

Consolidated	Scanning performance (%)		Transmission (%)				Messages
			Event scans				
Originating Operator	EMC / items received	EMC/EMD	EMA < 24hrs	EMB < 24hrs	EMC < 24hrs	PREDES < 24hrs	No. of PREDES partners
TJA							
TLA							
TMA							
TNA							
TOA							
TRA							
TTA							
TVA							
TZA							
UAA							
UGA							
USA							
UYA							
UZA							
VAA							
VCA							
VEA							
VGA							
VNA							
VUA							
WSA							
YEA							
ZAA							
ZMA							
ZWA							
Total							

INTERNATIONAL POSTAL AFFAIRS



August 24, 2021

Mr. Philippe Grondein
Economic and Regulatory Affairs Directorate
UPU International Bureau
P.O. Box 312
3000 Berne 15
SWITZERLAND

Fax: +41 31 350 31 10

Dear Mr. Grondein:

The United States wishes to claim an adjustment for inflation to its base inward land rates for the delivery of parcels.

Enclosed is an excerpt from the U.S. Department of Labor's Bureau of Labor Statistics that records the consumer price index (CPI-U) for the United States as of July. This same official source also contains the percent change in the U.S. consumer price index from July 2020 to July 2021.

We request U.S. inward land rates receive an inflation adjustment of 5.4 percent over the term, as documented in this official U.S. government source recording the annual change in the U.S. consumer price index (July 2020 until July 2021).

<u>Year</u>	<u>July</u>
2020	259.101
2021	273.003

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mary P. Anderson", written in a cursive style.

Mary P. Anderson

Enclosure

cc: Stuart Smith, U.S. State Department

Economic News Release



Table 1. Consumer Price Index for All Urban Consumers (CPI-U): U. S. city average, by expenditure category

Table 1. Consumer Price Index for All Urban Consumers (CPI-U): U.S. city average, by expenditure category, July 2021
[1982=84=100, unless otherwise noted]

Expenditure category	Relative importance Jun. 2021	Unadjusted indexes			Unadjusted percent change		Seasonally adjusted percent change		
		Jul. 2020	Jun. 2021	Jul. 2021	Jul. 2020- Jul. 2021	Jun. 2021- Jul. 2021	Apr. 2021- May 2021	May 2021- Jun. 2021	Jun. 2021- Jul. 2021
All items	100.000	259.101	271.696	273.003	5.4	0.5	0.6	0.9	0.5
Food	13.846	268.863	276.206	278.127	3.4	0.7	0.4	0.8	0.7
Food at home	7.633	252.563	257.412	259.022	2.6	0.6	0.4	0.8	0.7
Cereals and bakery products	0.970	285.204	286.761	289.533	1.5	1.0	0.5	-0.3	1.2
Meats, poultry, fish, and eggs	1.781	271.028	282.993	286.994	5.9	1.4	1.3	2.5	1.5
Dairy and related products	0.754	227.114	230.152	231.233	1.8	0.5	0.4	0.2	0.6
Fruits and vegetables	1.322	306.123	315.211	312.875	2.2	-0.7	0.0	0.7	-0.9
Nonalcoholic beverages and beverage materials	0.902	178.167	179.527	180.136	1.1	0.3	-0.5	0.9	0.7
Other food at home	1.905	219.254	220.221	222.116	1.3	0.9	0.0	0.2	0.8
Food away from home(1)	6.213	294.599	305.634	308.023	4.6	0.8	0.6	0.7	0.8
Energy	7.168	197.665	240.720	244.800	23.8	1.7	0.0	1.5	1.6
Energy commodities	3.979	198.365	273.459	280.040	41.2	2.4	-0.6	2.6	2.3
Fuel oil(1)	0.098	203.084	280.786	282.484	39.1	0.6	2.1	2.9	0.6
Motor fuel	3.816	195.317	269.983	276.650	41.6	2.5	-0.7	2.5	2.4
Gasoline (all types)	3.737	194.397	268.979	275.656	41.8	2.5	-0.7	2.5	2.4
Energy services	3.190	206.388	219.425	221.196	7.2	0.8	0.7	0.2	0.8
Electricity	2.457	218.820	226.562	227.672	4.0	0.5	0.3	-0.3	0.4
Utility (piped) gas service	0.733	166.536	194.563	198.207	19.0	1.9	1.7	1.7	2.2
All items less food and energy	78.986	267.703	278.218	279.146	4.3	0.3	0.7	0.9	0.3
Commodities less food and energy commodities	20.694	143.696	155.284	155.873	8.5	0.4	1.8	2.2	0.5
Apparel	2.685	114.267	120.324	119.078	4.2	-1.0	1.2	0.7	0.0
New vehicles	3.740	147.803	154.847	157.203	6.4	1.5	1.6	2.0	1.7
Used cars and trucks	3.474	141.493	198.855	200.425	41.7	0.8	7.3	10.5	0.2
Medical care commodities(1)	1.506	384.377	375.697	376.323	-2.1	0.2	0.0	-0.4	0.2
Alcoholic beverages	1.008	256.960	262.913	263.226	2.4	0.1	0.4	0.5	0.3
Tobacco and smoking products(1)	0.606	1,178.054	1,247.577	1,253.276	6.4	0.5	0.1	0.6	0.5
Services less energy services	58.292	345.493	354.250	355.375	2.9	0.3	0.4	0.4	0.3
Shelter	32.575	326.580	334.222	335.812	2.8	0.5	0.3	0.5	0.4
Rent of primary residence	7.611	341.950	347.833	348.469	1.9	0.2	0.2	0.2	0.2
Owners' equivalent rent of residences(2)	23.575	335.144	342.258	343.293	2.4	0.3	0.3	0.3	0.3
Medical care services	7.066	567.299	570.509	571.934	0.8	0.2	-0.1	0.0	0.3
Physicians' services(1)	1.809	392.928	406.812	408.445	3.9	0.4	0.0	0.3	0.4
Hospital services(3)	2.167	353.381	361.384	363.254	2.8	0.5	0.2	0.2	0.5
Transportation services	5.285	312.938	335.548	332.917	6.4	-0.8	1.5	1.5	-1.1
Motor vehicle maintenance and repair(1)	1.071	305.573	315.209	318.031	4.1	0.9	-0.3	0.3	0.9
Motor vehicle insurance	1.600	558.276	569.656	567.463	1.6	-0.4	0.7	1.2	-2.8

Footnotes

(1) Not seasonally adjusted.

(2) Indexes on a December 1982=100 base.

(3) Indexes on a December 1996=100 base.

Expenditure category	Relative importance Jun. 2021	Unadjusted indexes			Unadjusted percent change		Seasonally adjusted percent change		
		Jul. 2020	Jun. 2021	Jul. 2021	Jul. 2020- Jul. 2021	Jun. 2021- Jul. 2021	Apr. 2021- May 2021	May 2021- Jun. 2021	Jun. 2021- Jul. 2021
Airline fares	0.756	204.785	256.684	243.613	19.0	-5.1	7.0	2.7	-0.1
Footnotes (1) Not seasonally adjusted. (2) Indexes on a December 1982=100 base. (3) Indexes on a December 1996=100 base.									

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Last Modified Date: August 11, 2021

U.S. BUREAU OF LABOR STATISTICS Division of Consumer Prices and Price Indexes Suite 3130 2 Massachusetts Avenue NE Washington, DC 20212-0001

Telephone: 1-202-691-7000 www.bls.gov/CPI [Contact CPI](#)

DECISION OF THE GOVERNORS OF THE UNITED STATES POSTAL SERVICE ON THE ESTABLISHMENT OF PRICES AND CLASSIFICATIONS FOR DOMESTIC COMPETITIVE AGREEMENTS, OUTBOUND INTERNATIONAL COMPETITIVE AGREEMENTS, INBOUND INTERNATIONAL COMPETITIVE AGREEMENTS, AND OTHER NON-PUBLISHED COMPETITIVE RATES (GOVERNORS' DECISION NO. 19-1)

February 7, 2019

STATEMENT OF EXPLANATION AND JUSTIFICATION

Pursuant to our authority under section 3632 of title 39, as amended by the Postal Accountability and Enhancement Act of 2006 ("PAEA"), we establish new prices not of general applicability for certain of the Postal Service's competitive service offerings, and such changes in classification as are necessary to implement the new prices.

This decision establishes new prices for Domestic Competitive Agreements, Outbound International Competitive Agreements, Inbound International Competitive Agreements, and Other Non-Published Competitive Rates. Domestic Competitive Agreements consist of negotiated service agreements with Postal Service customers for domestic services that are categorized as competitive in accordance with 39 U.S.C. § 3642(b)(1)-(2). Outbound International Competitive Agreements consist of negotiated service agreements with Postal Service customers for outbound international services that are categorized as competitive in accordance with 39 U.S.C. § 3642(b)(1)-(2). Inbound International Competitive Agreements consist of negotiated service agreements with foreign postal operators or other entities for inbound international services that are categorized as competitive in accordance with 39 U.S.C. § 3642(b)(1)-(2). Other Non-Published Competitive Rates consist of rates not of general applicability that are not embodied in contractual instruments.

With respect to any product within the above categories, management is hereby authorized to prepare any necessary product description, including text for inclusion in the Mail Classification Schedule, and to make all necessary regulatory filings with the Postal

[REDACTED]

Regulatory Commission. [REDACTED]
[REDACTED]
[REDACTED] [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

The Postal Accountability and Enhancement Act (PAEA) requires that prices for competitive products must cover each product's attributable costs, not result in subsidization by market dominant products, and enable all competitive products to contribute an appropriate share to the Postal Service's institutional costs. For agreements subject to this Decision, there are hereby established prices that will enable each agreement to cover at least 100 percent of the attributable costs for the relevant product and that conform in all other respects to 39 U.S.C. §§ 3632-3633 and 39 C.F.R. §§ 3015.5 and 3015.7. As discussed in the accompanying management analysis, the Chief Financial Officer (or his delegate(s)) shall certify that all cost inputs have been correctly identified for prices subject to this Decision and that all prices subject to this Decision conform to this Decision and to the requirements of the PAEA.

No agreement, grouping of functionally equivalent agreements, or other classification authorized pursuant to this Decision may go into effect unless it is submitted to the Postal Regulatory Commission with a notice that complies with 39 U.S.C. § 3632(b)(3). On a semi-annual basis, management shall furnish the Governors with a report on all non-published rate and classification initiatives, as specified in the accompanying Management Analysis. Not less than once each year, the Governors shall review the basis for this Decision and make such further determination as they may deem necessary. This Decision does not affect postal management's obligation to furnish to the Board of Governors information regarding any significant new program, policy, major modification, or initiative, or any other matter under 39 C.F.R. § 3.7(d), including where such a matter also falls within the scope of this Decision.

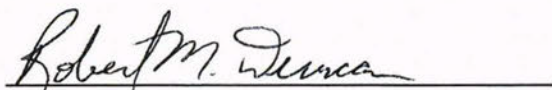
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This Decision supersedes previous Governors' Decisions setting classifications and rates not of general applicability for competitive products; however, prices and classifications established under those Decisions may continue to be offered until the expiration of their terms, and contractual option periods and extension provisions that are included in the existing and future agreements can continue to be exercised.

ORDER

In accordance with the foregoing Decision of the Governors, the new prices and terms set forth herein for Domestic Competitive Agreements, Outbound International Competitive Agreements, Inbound International Competitive Agreements, and Other Non-Published Competitive Rates and the changes in classification necessary to implement those prices, are hereby approved and ordered into effect. An agreement or other nonpublished rate and classification initiative is authorized under this Decision only if the prices fall within this Decision and the certification process specified herein is followed. Prices and classification changes established pursuant to this Decision will take effect after filing with and completion of any necessary review by the Postal Regulatory Commission.

By The Governors:



Robert M. Duncan

Chairman, Board of Governors

Dear Sir/Madam,

The purpose of this circular is to inform designated operators (DOs) of the inward land rates (ILRs) applicable from 1 January 2021 until 30 June 2021. You will find the list of ILRs in Annex 1. These ILRs are based on the validation of parcel service features as prescribed in articles 32-201 and 32-202 of the Convention Regulations, and Postal Operations Council resolution CEP 3/2019.1.

The 2021 ILRs are based on the number of service features provided by DOs, the achievement of performance targets, where relevant, and any requests for inflation adjustments submitted by DOs in accordance with the conditions stipulated in article 32-202 of the Convention Regulations, as verified by the International Bureau.

DOs are reminded that the prerequisites for eligibility to receive bonus payments based on service features, provided in resolution CEP 3/2019.1, are as follows:

- compliance with the provisions in article 22 of the Convention relating to mandatory acceptance of liability for lost, rifled and damaged parcels;
- provision to the International Bureau of a sample of the UPU standard S10 item identifier;
- compliance with the rule on mandatory use of the UPU standard S10 item identifier as defined in article 17-215.1 of the Convention Regulations;
- compliance with the condition of having an entry in the Parcel Post Compendium Online.

A DO that does not meet all prerequisites above receives only its base inward land rate (i.e. 71.4% of its 2004 inward land rates), plus any inflation-linked adjustment. The bonuses associated with the provision of parcel service features by individual DOs are outlined in Annex 2.

Any queries regarding the content of this circular should be sent to Mr Philippe Grondein (philippe.grondein@upu.int), Remuneration Implementation Expert, and copied to Mr Altamir Linhares, Remuneration Governance, Development and Integration Programme Manager (altamir.linhares@upu.int).

This circular supersedes circular 132 of 21 September 2020.

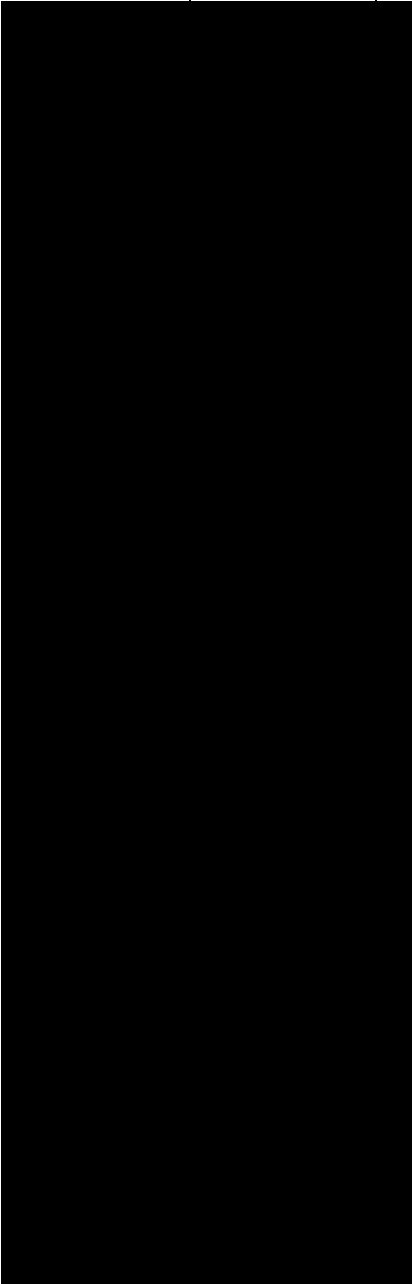
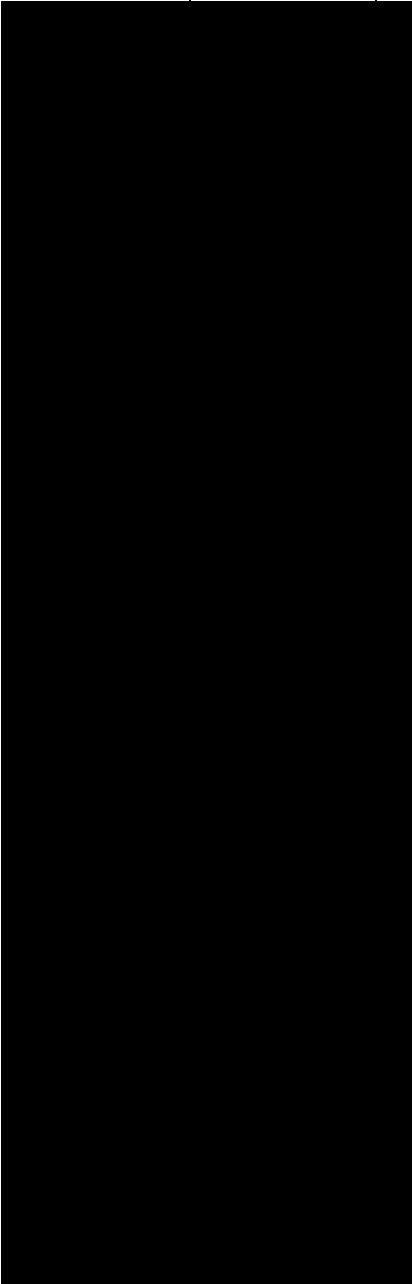
Yours faithfully,

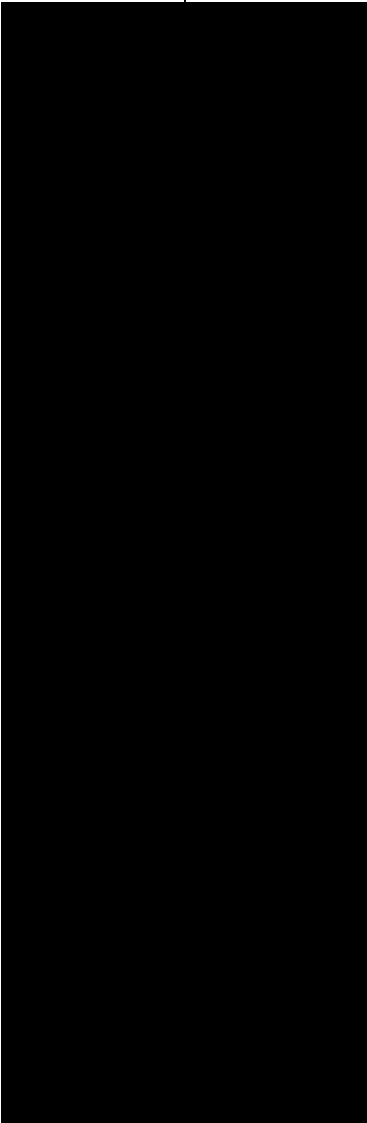
Siva Somasundram
Director of Policy, Regulation and Markets

Annex 1

Complete list of inward land rates effective from 1 January 2021


<i>ISO</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
AF	Afghanistan – Surface parcels – Air parcels		
AL	Albania		
DZ	Algeria		
AO	Angola		
AG	Antigua and Barbuda		
AR	Argentina – Surface parcels – Air parcels		
AM	Armenia		
AW	Aruba		
AU	Australia – Surface parcels – Air parcels		
AT	Austria		
AZ	Azerbaijan		
BS	Bahamas – Surface parcels – Air parcels		
BH	Bahrain (Kingdom)		
BD	Bangladesh – Surface parcels – Air parcels		
BB	Barbados		
BY	Belarus		
BE	Belgium – Surface parcels – Air parcels		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
BZ	Belize		
BJ	Benin		
BT	Bhutan		
BO	Bolivia – Surface parcels – Air parcels		
BA	Bosnia and Herzegovina (JP BH Pošta)		
BA	Bosnia and Herzegovina (Pošte Srpske)		
BA	Bosnia and Herzegovina (Mostar)		
BW	Botswana		
BR	Brazil		
BN	Brunei Darussalam		
BG	Bulgaria (Rep.)		
BF	Burkina Faso		
BI	Burundi		
KH	Cambodia		
CM	Cameroon		
CA	Canada – Surface parcels – Air parcels		
CV	Cape Verde – Surface parcels – Air parcels		
CF	Central African Rep.		
TD	Chad – Surface parcels – Air parcels		
CL	Chile – Surface parcels – Air parcels		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
CN	China (People's Rep.) – Surface parcels – Air parcels		
HK	– Hong Kong, China		
MO	– Macao, China		
CO	Colombia – Surface parcels – Air parcels		
KM	Comoros		
CG	Congo (Rep.)		
CR	Costa Rica		
CI	Côte d'Ivoire (Rep.)		
HR	Croatia		
CU	Cuba – Surface parcels – Air parcels		
CW	Curaçao		
CY	Cyprus		
CZ	Czech Rep.		
KP	Dem. People's Rep. of Korea		
CD	Dem. Rep. of the Congo		
DK	Denmark		
DJ	Djibouti		
DM	Dominica		
DO	Dominican Republic		
EC	Ecuador – Surface parcels – Air parcels		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
EG	Egypt – Surface parcels – Air parcels		
SV	El Salvador		
GQ	Equatorial Guinea		
ER	Eritrea		
EE	Estonia		
SZ	Eswatini		
ET	Ethiopia		
FJ	Fiji		
FI	Finland		
AX	– Åland Islands		
FR	France ¹		
PF	– French Polynesia		
NC	– New Caledonia		
WF	– Wallis and Futuna Islands		
GA	Gabon – Surface parcels – Air parcels		
GM	Gambia		
GE	Georgia		
DE	Germany		
GH	Ghana		
GR	Greece		
GD	Grenada		
GT	Guatemala		
GN	Guinea		
GW	Guinea-Bissau		

¹ [REDACTED]

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
GY	Guyana – Surface parcels – Air parcels		
HT	Haiti		
HN	Honduras (Rep.) – Surface parcels – Air parcels		
HU	Hungary		
IS	Iceland		
IN	India – Surface parcels – Air parcels		
ID	Indonesia – Surface parcels – Air parcels		
IR	Iran (Islamic Rep.) – Surface parcels – Air parcels		
IQ	Iraq		
IE	Ireland		
IL	Israel		
IT	Italy		
JM	Jamaica		
JP	Japan		
JO	Jordan		
KZ	Kazakhstan – Surface parcels – Air parcels		
KE	Kenya		
KI	Kiribati		
KR	Korea (Rep.)		

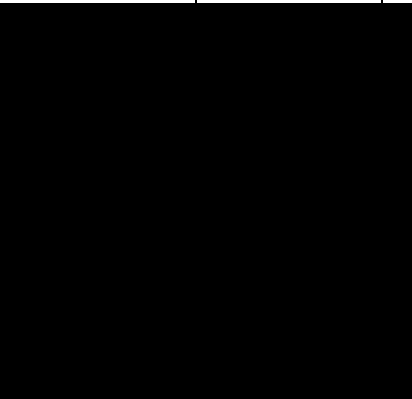
ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
KW	Kuwait		
KG	Kyrgyzstan		
LA	Lao People's Dem. Rep.		
LV	Latvia		
LB	Lebanon		
LS	Lesotho		
LR	Liberia		
LI	Liechtenstein		
LT	Lithuania		
LU	Luxembourg		
MG	Madagascar		
MW	Malawi		
MY	Malaysia		
MV	Maldives		
ML	Mali		
MT	Malta		
MR	Mauritania		
MU	Mauritius		
MX	Mexico		
	– Surface parcels		
	– Air parcels		
MD	Moldova		
MN	Mongolia		
ME	Montenegro		
MA	Morocco		
MZ	Mozambique		
	– Surface parcels		
	– Air parcels		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
MM	Myanmar – Surface parcels – Air parcels		
NA	Namibia		
NR	Nauru		
NP	Nepal		
NL	Netherlands		
BQ	– Bonaire, Sint Eustatius and Saba		
NZ	New Zealand – Air parcels		
CK	Cook Islands – Surface parcels – Air parcels		
NI	Nicaragua		
NE	Niger		
NG	Nigeria		
MK	North Macedonia		
NO	Norway		
OM	Oman		
PK	Pakistan – Surface parcels – Air parcels		
PS	Palestine		
PA	Panama (Rep.)		
PG	Papua New Guinea		
PY	Paraguay – Surface parcels – Air parcels		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
PE	Peru – Surface parcels – Air parcels		
PH	Philippines – Surface parcels – Air parcels		
PL	Poland		
PT	Portugal		
QA	Qatar		
RO	Romania – Surface parcels – Air parcels		
RU	Russian Federation – Surface parcels – Air parcels		
RW	Rwanda		
KN	Saint Christopher (St Kitts) and Nevis		
LC	Saint Lucia		
VC	Saint Vincent and the Grenadines		
WS	Samoa		
ST	Sao Tome and Principe		
SA	Saudi Arabia – Air parcels		
SN	Senegal		
RS	Serbia		
SC	Seychelles		
SL	Sierra Leone		
SG	Singapore		
SX	Sint Maarten		
SK	Slovakia		
SI	Slovenia		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
SB	Solomon Islands		
SO	Somalia		
ZA	South Africa – Surface parcels – Air parcels		
SS	South Sudan		
ES	Spain		
LK	Sri Lanka		
LY	State of Libya – Surface parcels – Air parcels		
SD	Sudan – Surface parcels – Air parcels		
SR	Suriname		
SE	Sweden		
CH	Switzerland		
SY	Syrian Arab Rep.		
TJ	Tajikistan		
TZ	Tanzania (United Rep.)		
TH	Thailand – Surface parcels – Air parcels		
TL	Timor-Leste (Dem. Rep.)		
TG	Togo		
TO	Tonga (including Niuafo'ou)		
TT	Trinidad and Tobago		
TN	Tunisia		

ISO	Designated operator	Rate per parcel (SDR)	Rate per kg (SDR)
TR	Turkey – Surface parcels – Air parcels		
TM	Turkmenistan		
TV	Tuvalu		
UG	Uganda		
UA	Ukraine		
AE	United Arab Emirates		
GB	United Kingdom		
AI	– Anguilla		
AC	– Ascension		
BM	– Bermuda		
VG	– British Virgin Islands		
KY	– Cayman Islands		
FK	– Falkland Islands (Malvinas)		
GI	– Gibraltar		
MS	– Montserrat		
PN	– Pitcairn Islands		
SH	– St Helena		
TA	– Tristan da Cunha		
TC	– Turks and Caicos Islands		
US	United States of America – Surface parcels – Air parcels		
UY	Uruguay		
UZ	Uzbekistan		
VU	Vanuatu		
VA	Vatican		
VE	Venezuela (Bolivarian Rep.) – Surface parcels – Air parcels		

<i>ISO</i>	<i>Designated operator</i>	<i>Rate per parcel (SDR)</i>	<i>Rate per kg (SDR)</i>
VN	Viet Nam – Surface parcels – Air parcels		
YE	Yemen – Surface parcels – Air parcels		
ZM	Zambia – Surface parcels – Air parcels		
ZW	Zimbabwe		

Parcel service features provided by designated operators (for a complete description of the service features, see article 32-201 of the Convention Regulations)

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ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%		
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%
AF	Afghanistan										
AL	Albania										
DZ	Algeria										
AO	Angola										
AG	Antigua and Barbuda ²										
AR	Argentina										
AM	Armenia										
AW	Aruba										
AU	Australia										
AT	Austria										
AZ	Azerbaijan										
BS	Bahamas										
BH	Bahrain (Kingdom)										
BD	Bangladesh										
BB	Barbados										
BY	Belarus										
BE	Belgium										
BZ	Belize										
BJ	Benin										
BT	Bhutan										
BO	Bolivia										

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
BA	Bosnia and Herzegovina (JP BH Pošta)											
BA	Bosnia and Herzegovina (Pošte Srpske)											
BA	Bosnia and Herzegovina (Mostar)											
BW	Botswana											
BR	Brazil											
BN	Brunei Darussalam											
BG	Bulgaria (Rep.)											
BF	Burkina Faso											
BI	Burundi											
KH	Cambodia											
CM	Cameroon											
CA	Canada											
CV	Cape Verde											
CF	Central African Rep.											
TD	Chad											
CL	Chile											
CN	China (People's Rep.)											
HK	– Hong Kong, China											
MO	– Macao, China											
CO	Colombia											
KM	Comoros											
CG	Congo (Rep.)											
CR	Costa Rica											
CI	Côte d'Ivoire (Rep.)											

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
HR	Croatia											
CU	Cuba											
CW	Curaçao											
CY	Cyprus											
CZ	Czech Rep.											
KP	Dem. People’s Rep. of Korea ³											
CD	Dem. Rep. of the Congo											
DK	Denmark											
DJ	Djibouti											
DM	Dominica											
DO	Dominican Republic											
EC	Ecuador											
EG	Egypt											
SV	El Salvador											
GQ	Equatorial Guinea ⁴											
ER	Eritrea											
EE	Estonia											
SZ	Eswatini											
ET	Ethiopia											
FJ	Fiji											
FI	Finland											
AX	– Åland Islands ⁵											
FR	France ⁶											

³ [REDACTED]
⁴ [REDACTED]
⁵ [REDACTED]
⁶ [REDACTED]

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
				Eligible for bonus	Bonus (max. 11%)							
PF	– French Polynesia											
NC	– New Caledonia											
WF	– Wallis and Futuna Islands ⁷											
GA	Gabon											
GM	Gambia											
GE	Georgia											
DE	Germany											
GH	Ghana											
GR	Greece											
GD	Grenada											
GT	Guatemala											
GN	Guinea											
GW	Guinea-Bissau ⁸											
GY	Guyana											
HT	Haiti											
HN	Honduras (Rep.) ⁹											
HU	Hungary											
IS	Iceland											
IN	India											
ID	Indonesia											
IR	Iran (Islamic Rep.)											
IQ	Iraq											
IE	Ireland											
IL	Israel											
IT	Italy											

⁷ [REDACTED]
⁸ [REDACTED]
⁹ [REDACTED]

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%		
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%
JM	Jamaica										
JP	Japan										
JO	Jordan										
KZ	Kazakhstan (Kazpost)										
KE	Kenya										
KI	Kiribati										
KR	Korea (Rep.)										
KW	Kuwait										
KG	Kyrgyzstan										
LA	Lao People's Dem. Rep.										
LV	Latvia										
LB	Lebanon										
LS	Lesotho										
LR	Liberia										
LI	Liechtenstein										
LT	Lithuania										
LU	Luxembourg										
MG	Madagascar										
MW	Malawi										
MY	Malaysia										
MV	Maldives										
ML	Mali										
MT	Malta										
MR	Mauritania										
MU	Mauritius										
MX	Mexico										
MD	Moldova										
MN	Mongolia										

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%		
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%
ME	Montenegro										
MA	Morocco										
MZ	Mozambique										
MM	Myanmar										
NA	Namibia										
NR	Nauru ¹⁰										
NP	Nepal										
NL	Netherlands										
BQ	– Bonaire, Sint Eustatius and Saba										
NZ	New Zealand										
CK	– Cook Islands										
NI	Nicaragua										
NE	Niger										
NG	Nigeria										
MK	North Macedonia										
NO	Norway										
OM	Oman										
PK	Pakistan										
PS	Palestine										
PA	Panama (Rep.)										
PG	Papua New Guinea										
PY	Paraguay										
PE	Peru										
PH	Philippines										
PL	Poland										
PT	Portugal										

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%		
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%
QA	Qatar										
RO	Romania										
RU	Russian Federation										
RW	Rwanda										
KN	Saint Christopher (St Kitts) and Nevis										
LC	Saint Lucia										
VC	Saint Vincent and the Grenadines										
WS	Samoa										
ST	Sao Tome and Principe										
SA	Saudi Arabia										
SN	Senegal										
RS	Serbia										
SC	Seychelles										
SL	Sierra Leone										
SG	Singapore										
SX	Sint Maarten										
SK	Slovakia										
SI	Slovenia										
SB	Solomon Islands										
SO	Somalia ¹¹										
ZA	South Africa										
SS	South Sudan										
ES	Spain										
LK	Sri Lanka										
LY	State of Libya										

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%			
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%	Bonus for opening replies received: 1%
SD	Sudan											
SR	Suriname											
SE	Sweden											
CH	Switzerland											
SY	Syrian Arab Rep.											
TJ	Tajikistan											
TZ	Tanzania (United Rep.)											
TH	Thailand											
TL	Timor-Leste (Dem. Rep.)											
TG	Togo											
TO	Tonga (including Niuafo'ou)											
TT	Trinidad and Tobago											
TN	Tunisia											
TR	Turkey											
TM	Turkmenistan ¹²											
TV	Tuvalu											
UG	Uganda											
UA	Ukraine											
AE	United Arab Emirates											
GB	United Kingdom											
AI	– Anguilla											
AC	– Ascension											
BM	– Bermuda											

ISO	Designated operator	Bonus for service feature 1 – Track and trace: 25%					Bonus for service feature 2 – Home delivery: 5%	Bonus for service feature 3 – Delivery standards: 5%	Bonus for service feature 4 – IBIS: 5%		
		EMC over EMD – Bonus: 2%	EMD over EMC – Bonus: 2%	EDH or EMH or EMI over EMD		EDC over EDB or EME – Bonus: 5%			RESDES over PREDES – Bonus: 5%	Bonus for on-time responses: 3%	Bonus for opening requests received: 1%
VG	– British Virgin Islands										
KY	– Cayman Islands										
FK	– Falkland Islands (Malvinas)										
GI	– Gibraltar										
MS	– Montserrat ¹³										
PN	– Pitcairn Islands ¹⁴										
SH	– St Helena										
TA	– Tristan da Cunha ¹⁵										
TC	– Turks and Caicos Islands ¹⁶										
US	United States of America										
UY	Uruguay										
UZ	Uzbekistan										
VU	Vanuatu										
VA	Vatican										
VE	Venezuela (Bolivarian Rep.)										
VN	Viet Nam										
YE	Yemen										
ZM	Zambia										
ZW	Zimbabwe										

¹³ [REDACTED]
¹⁴ [REDACTED]
¹⁵ [REDACTED]
¹⁶ [REDACTED]

Note

Handling force majeure for parcel post resulting from the COVID-19 pandemic

The COVID-19 pandemic has represented an impediment to operations beyond the reasonable control of affected designated operators. The DOs of member countries all over the world have experienced unprecedented obstacles and limitations in processing and delivering postal items, as well as in handling inquiries. DOs have thus been facing difficulties in fulfilling their quality-of-service standards and achieving performance targets owing to reasons beyond their control that are not attributable to any act or failure on their part. Consequently, a significant and increasing number of Posts have invoked force majeure and requested the waiving of the application of penalties to payments relating to quality-linked remuneration until the situation returns to normal.

A proposal by the POC Committee 2 Quality of Service Group (QSG) on the handling of cases of force majeure for parcel-post items impacted by the COVID-19 pandemic was the subject of document POC C 2 QSG 2020.1–Doc 2 approved at the last POC session. That document considered all parcel-post items to have been affected by a global force majeure event in the period from February to July 2020. Therefore, the parcels reports on performance measurement and inquiries using the Internet-Based Inquiry System for that six-month period will not be taken into account in applying bonuses to base ILRs. Instead, the reports for the period prior to the pandemic declaration (i.e. August 2019 to January 2020) will be applied in calculating the final ILRs for the period from 1 January to 30 June 2021.

The QSG is monitoring the COVID-19 situation and this measure may be extended to the next set of ILRs, given that this global force majeure event has continued beyond July 2020.